

PATRIOT MEDIA is the Local CABLE and Internet Service Provider. For two weeks beginning from August 12, 2003 the Internet Service was great. Always up, no problems. Shortly, during the first week we received offers in coupons. From PATRIOT MEDIA stating that we could get one month free on the internet. My wife JOANNE MONDICS called PATRIOT MEDIA. She was told she had to get a hold of our Technician that installed the service to get this offer. After she called Patriot Media she never received a call back. Not only that but now we're being billed for two months at a time that we were not told of being aware of. I want to stress that I will only pay only \$116,.00 and change in August. I will not pay for anything after November 1, 2003. "We won't have PATRIOT MEDIA for CABLE and Internet Services after this anyway. I am disgusted of their service. Then at their Office in Hillsborough they advertise RATES AND BUNDLES.

Full Basic Cable (incl converter & modem	\$44.95
HBO, HBO 2, HBO Signature	\$13.00
High-Speed Internet with Cable Modem	\$39.95
Free Activation	\$00.00
Total	\$97.00.90
You Pay \$90/month	

Not only did PATRIOT MEDIA did not honor these coupons, but also they said notify our technician that installed the service for the Cable and the modem for the internet. PATRIOT MEDIA did not honor, and stand beside their promotion what they advertise which makes them a fraud. And they should be faced with fines. As of October 16, 2003. I will go back to my local telephone company and get internet service from them and another company that offers DSL. Because PATRIOT MEDIA is a crook and will say anything to get money out of people as long as they can get money. My experience has been with PATRIOT MEDIA that they don't deliver what they preach. They double Bill their Customers, Internet Service is down very often, Simply they just rip their customers off and they should not be in business. ThPatruiot MEDIA is just another name and they're not better than RCN was. Another Rip-off Company with the Cable and internet service company of new jersey.

A Very disgusted customer

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